

WEBINAR

Webinar series: Safeguarding in the community

Against the current political, economic and social landscape, housing and care providers are increasingly facing wide-ranging and complex challenges in delivering their services.

To support providers, we are hosting a three-part webinar series focused on safeguarding in the community. The series is designed to help housing and care providers understand their responsibilities and offers practical guidance on how to meet them day-to-day.

Who is the series aimed at?

Those with roles and responsibilities relating to safeguarding and service delivery at both strategic and operational levels.

Part one: Safeguarding in the community: Mental capacity

Wednesday 19 November 2025

2:00pm - 3:00pm

In this first webinar, we are delighted to be joined by the [Social Care Institute for Excellence \(SCIE\)](#), a leading voice working across different disciplines and sectors to shape and support better safeguarding at both national and local levels. We will explore mental capacity, refreshing on key principles and beginning to delve into more complex, real-life scenarios, such as how to respond when an individual repeatedly makes decisions that may increase potential risks despite advice and support.

Speakers

[Lorna Kenyon-Pain](#), senior associate, Anthony Collins

[Elizabeth Massey](#), solicitor, Anthony Collins

[Alison Ridley](#), SCIE

[Elizabeth Locke](#), SCIE

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Part two: Safeguarding in the community: What does a good partnership look like?

Friday 21 November 2025

2:00pm - 3:00pm

Join us for the second webinar in our series, where alongside SCIE, we will explore partnership working in the context of safeguarding and how housing and care providers can do this effectively in order to meet their safeguarding responsibilities. We will look at the frameworks that underpin multi-agency working, safeguarding investigations, domestic homicide reviews/domestic abuse related death reviews, the Safeguarding Adults Board and more.

Speakers

[Lorna Kenyon-Pain](#), senior associate, Anthony Collins

[Elizabeth Massey](#), solicitor, Anthony Collins

[Alison Ridley](#), SCIE

[Elizabeth Locke](#), SCIE

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Part three: Safeguarding in the community: Delivering day-to-day

Thursday 27 November 2025

2:00pm - 3:00pm

In this third and final session of our safeguarding webinar series, we will explore scenarios commonly faced by housing and care providers in the community, including hoarding, self-neglect, third-party abuse and cuckooing. We'll discuss how to manage these situations in a way that promotes safety and well-being while ensuring compliance with legal and regulatory obligations.

Drawing on the expertise of our regulatory, Court of Protection, housing litigation, and governance teams, we will consider topics including the expectations of key regulators such as the CQC and the Regulator of Social Housing; how to balance the needs of individuals with those of the wider community; who to approach when you have concerns about an individual and what steps to take if you feel your concerns are not being heard.

This session is designed to provide practical guidance and support informed decision-making in complex safeguarding contexts.

Speakers

[Lorna Kenyon-Pain](#), senior associate, Anthony Collins

[Puja Desai](#), associate, Anthony Collins

[Elizabeth Massey](#), solicitor, Anthony Collins

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