

# VODG Partner Hub

## Terms and Conditions

### Introduction

The **Partner Hub** is a **forum-style platform** designed to foster direct engagement between VODG partners and members. It's a space for collaboration, discussion, and knowledge-sharing.

### How it works

- Initial Submission:** Partners email their post idea or content to [partnerships@vodg.org.uk](mailto:partnerships@vodg.org.uk) for review.
- Review & Approval:** VODG team ensures content aligns with community standards and relevance.
- Posting:** Once approved, content is published on the Partner Hub.
- Engagement:** Members can comment, ask questions, and interact directly with partners.

### Partners' obligations

#### *Values and beliefs*

VODG's values and beliefs are publicised on our website  
<https://www.vodg.org.uk/about-us/our-values-beliefs/>

It is our expectation that VODG partners will share and support our values and beliefs. Any partner, or employee or representative of a partner, shall not do anything, or omit to do anything, which could cause disrepute to VODG.

#### *Viruses, hacking and other offences*

- Partners shall not and shall procure that none of your employees, members, officers or any third party who has access to the Site on your behalf:
  - knowingly introduce any viruses into the Site;
  - attack (or instigate or facilitate the attack of) the Site or Services via a denial-of-service attack or a distributed denial-of-service attack; or
  - use the Site or Services for any purpose which is unlawful, abusive, libellous, obscene or threatening.
- A breach of this clause may constitute a criminal offence. We may report any such

breach (whether actual or suspected) to the relevant law enforcement authorities and you agree to cooperate with those authorities. We shall not be under any duty or obligation to notify you of any report made in accordance with this paragraph if such notification could be an offence.

3. You shall be responsible for ensuring that you have in place on such systems appropriate virus protection processes and software.
4. We will not be liable for any losses caused by any form of attack or viruses that may infect your computer equipment, computer programs, data or other proprietary material due to use of the Site or Services.

#### *Confidentiality and Data Use*

5. All data shared in the VODG Partner Hub will be treated confidentially and used solely for the purposes of the Hub and VODG member engagement.
6. VODG will have access to the data provided and will use it exclusively for the purposes of the member benefit. It will not be used or shared anywhere else without the express written consent of the Partner providing the content.
7. Data Protection Laws means all applicable data protection and privacy legislation in force from time to time in the UK including the General Data Protection Regulation ((EU) 2016/679); the Data Protection Act 2018; the Privacy and Electronic Communications Directive (2002/58/EC) (as updated by Directive 2009/136/EC) and the Privacy and Electronic Communications Regulations 2003 (SI 2003/2426) as amended and any other European Union legislation relating to personal data and all other legislation and regulatory requirements in force from time to time which apply to a party relating to the use of personal data (including, without limitation, the privacy of electronic communications); and the guidance and codes of practice issued by the relevant data protection or supervisory authority and applicable to a party.
8. All parties will comply with all applicable requirements of the Data Protection Legislation.

#### *Limitation of Liability*

9. VODG shall not be liable for indirect or consequential losses arising from participation in the VODG Partner Hub.
10. Nothing in these terms and conditions shall exclude or limit any person's liability for death or personal injury caused by its negligence, or any person's liability for fraud.
11. Subject to the above, VODG will not be liable for any losses incurred or suffered by Partners, directly or indirectly in connection with:
  - 11.1. materials provided to or by or on behalf of the Organisation or Consultant being corrupted or inaccurate;
  - 11.2. benefits, goods or services provided by an external provider or third-party;
  - 11.3. any acts or omissions by Subscribers; or

- 11.4. the Organisation or Consultant, or other Subscribers, acting on materials or communications which purport to have been made by or on behalf of Subscribers but which have been created or sent by:
  - 11.4.1. a third party purporting to act in a Subscriber's name; or
  - 11.4.2. a person who has lawful access to participation in the programme but who exceeds his authority, regardless of whether such losses arise in contract, tort, negligence, breach of statutory duty or otherwise.
12. Further, VODG will not be liable for any indirect or consequential losses incurred or suffered by Subscribers, whether or not those losses are foreseeable.
13. Except as specified in these terms and conditions, all express or implied conditions, terms, representations or warranties (whether implied by statute or otherwise) are hereby excluded to the maximum extent permitted by law.

#### *Governing Law*

14. These Terms shall be governed by and construed in accordance with the laws of England and Wales.

#### *Queries, comments and complaints*

15. If you have any queries, comments or complaints about your subscription please contact the Business and Partnerships Manager on [partnerships@VODG.org.uk](mailto:partnerships@VODG.org.uk)

## **Partner Hub Guidelines**

To ensure a productive and respectful environment, here are suggested guidelines:

### **What to Post**

- Sector-relevant questions or discussion prompts
- Resources or tools that support member practice
- Invitations to collaborate or co-develop solutions
- Reflections or insights from your organisation's work

### **What Not to Post**

- Overtly promotional content (e.g., product pitches)
- Time-sensitive news (use Weekly Brief instead)
- Inappropriate or off-topic material

### **Tone & Engagement**

- Be respectful, constructive, and inclusive

- Encourage dialogue and respond to member comments
- Use plain language and avoid jargon where possible

## **Format Tips**

- Keep posts concise (300–500 words)
- Include links or attachments if relevant
- Use headings or bullet points for clarity